



July 23, 2018
bitFlyer, Inc.

Our Business Improvement Plan has been Submitted

We at bitFlyer, Inc. (“bitFlyer”; Headquarters: Minato-ku, Tokyo; CEO: Yuzo Kano) have submitted our business improvement plan to the Japan Financial Services Agency today in accordance with their business improvement orders dated June 22, 2018.

We sincerely apologize for all of the concerns raised and inconveniences imposed on everyone affected by these business improvement orders.

All of us at bitFlyer are united in our sincerity in following through with these business improvement orders and fulfilling our business improvement plan. Our whole company is committed to complying to all relevant laws and ordinances, strengthening our management system, preventing these issues from reoccurring, and restoring our customers’ trust in us.

Media Inquiries

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