October 22nd, 2026
bitFlyer, Inc.

Temporary Suspension of Some Services and Features in Response to PHP Vulnerability

bitFlyer, Inc. (Head office: Minato-ku, Tokyo; Representative Director: Yuzo Kano; hereinafter "bitFlyer") has confirmed that the PHP vulnerability disclosed on Wednesday, October 21st, 2026, does not affect its systems. However, with customer safety as its highest priority, bitFlyer has temporarily suspended some services and features that connect with external websites as a precautionary measure until their safety has been confirmed.

Suspended Services and Features

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A date for resuming these services and features has not yet been determined. bitFlyer will provide an update once the resumption date has been set.

bitFlyer appreciates customers' understanding during this period and remains committed to maintaining strong security so that customers can continue to use its services with confidence.

About the bitFlyer Group

The bitFlyer Group began operations in Japan in 2014 with the mission to "Simplify the World with Blockchain." Having ranked No.1* in Bitcoin trading volume in Japan for ten consecutive years, the Group is one of Japan's leading exchanges by crypto asset trading volume, and today operates on a global scale, with hubs in Japan, the United States, and Europe.

bitFlyer Holdings, Inc. oversees the Group's overall management strategy and governance. With safety and reliability as its top priorities, it works to advance the sound development of the market and create new financial infrastructure.

In its core crypto asset exchange business, the Group provides bitFlyer, an exchange that makes buying and selling crypto assets simple for everyone. Alongside beginner-friendly services, it also offers advanced trading tools for professional traders, meeting a wide range of needs.

At bitFlyer Blockchain, Inc., new technologies are built on Miyabi, its proprietary high-performance blockchain, to support diverse use cases across the financial and industrial sectors. Custodiem, Inc. is working toward launching a crypto custody business for institutional investors and businesses, drawing on the operational expertise and advanced security technology built up over years in the crypto asset exchange business.

The bitFlyer Group will continue to leverage the strengths of its Group companies to build a sound market grounded in safety and reliability and to establish new financial infrastructure.

Official website: https://bitflyer.com

* Based on data published by the JVCEA and other companies, compiled by bitFlyer (annual trading volume, including contract for difference (CFD) and futures trading, from 2016 to 2025).

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- Crypto assets are not legal tender and may be used to settle a payment only if the person receiving the payment agrees.
- The price of crypto assets may fluctuate due to changes in the balance of supply and demand and other factors, which may result in losses.
- Fees and other charges may apply to crypto asset and related transactions. For details on fees and other charges, see this page.
- To engage in over-the-counter crypto asset derivative transactions, you must provide a margin deposit. For details on the required margin deposit, its calculation method, the applicable margin rate, and other margin-related information, see this page.
- Over-the-counter crypto asset derivative transactions let you trade amounts exceeding your margin deposit with a small amount of funds. However, rapid price fluctuations of crypto assets and other factors may cause losses exceeding your margin deposit within a short period.
- In over-the-counter crypto asset derivative transactions, factors such as sudden price movements or the execution of a loss-cut may result in a trade being executed at a price or under conditions different from those you anticipated at the time of your order, or may result in a trade not being executed at all.
- Before trading, be sure to thoroughly review our pre-contract disclosure documents and related materials.

bitFlyer, Inc.
Financial Instruments Business Operator: Director-General of Kanto Local Finance Bureau (FIBO) No. 3294
Crypto Asset Exchange Service Provider: Director-General of Kanto Local Finance Bureau No. 00003 / Member of the Japan Virtual and Crypto assets Exchange Association (JVCEA)

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